

## Acting as a Resource to the Community

One way we serve PEI is by providing free legal information presentations. This fiscal year, we were invited to present in schools and post secondary institutions, in Indigenous communities, in the provincial correctional facility, to grandparent support groups, in libraries, to migrant workers, to private businesses, and to community groups. In total, we gave 34 presentations to over 1,600 participants.

We took part in the seniors' party line telephone program. We staffed booths at the *Biz2Biz Expo*, the *Alzheimer's Awareness Conference*, the *PEI Teachers' Federation Conference*, the *UPEI New Student Orientation Fair*, the *Trade HERizons Fair* (Women's Network PEI), and *DiverseCity* in Charlottetown, Summerside, and Montague (PEI Association for Newcomers to Canada).

CLIA assisted 255 professionals who had legal questions and needed publications, or other services. We also provided plain language editing to the PEI Rape and Sexual Assault Centre and to the Prince Edward Island Bridge Initiative.

## Community Partnerships and Committees

CLIA participates in many local, regional, and national networks, committees, and community partnerships including:

- Access to Justice Initiative
- Atlantic Community Safety Association (Director)
- Canadian Bar Association, Young Lawyers Section
- Community Sector Network
- CoopZone Legal Network (Director)
- Law Foundation of PEI
- Law Society of PEI
- Le Groupe consultatif communautaire Évangéline
- Mi'kmaq Confederacy of PEI, Indigenous Justice Program
- Native Council of PEI
- PEI Action Team for Migrant Worker Rights
- PEI Association for Newcomers to Canada
- PEI Child Sexual Abuse Advisory Committee (Treasurer)
- PEI Human Rights Commission
- PEI People First/PEI Citizen Advocacy
- PEI Senior Citizens' Federation
- PEI Seniors' Secretariat
- Premier's Action Committee on Family Violence Prevention
- Public Legal Education Association of Canada (Director)
- Victim Services Advisory Committee
- Women's Network PEI

CLIA was honoured to host the Public Legal Education Association of Canada (PLEAC/ACEIJ) national conference.



Our focus group for the Mandarin version of Family Law Matters booklet.

## Projects

**Best Interests of the Children in Custody & Access:** Course for people going through a custody and access dispute. Covers court procedures, out of court options, and the best interests of the children.

**Community Youth Justice Camp:** Three-day summer camp for youth, aged 12 - 15, to learn about the justice system, meet legal professionals, tour the police station, and take part in a mock trial.

**Family Law Matters:** (ongoing) Developing a comprehensive family law resource to be available in 7 languages.

**Law Week (April 16-20):** Collaborated with the Canadian Bar Association Young Lawyers' Section and the Wills and Estates Section to host the 2017 Wills Clinic, providing free wills to low-income Islanders.

**PLEAC/ACEIJ National Conference (Sept 19-21):** CLIA hosted 12 representatives from Canadian PLEI organizations to strategize, to share information, and to discuss best practices in public legal education.

**PLEI Intake & Referral:** (ongoing) Comprehensive survey process to help us better understand our clients' needs and to provide evidence-based insight to improve our services.

CLIA benefited from the talents of youth through the **Charlottetown Rural Co-op program; Schulich School of Law Community Service Project; Programme PERCÉ; Canada Summer Jobs; Pro Bono Students Canada; Skills PEI;** and the **MCPEI Employment Program.**

## Financial Information

To obtain a copy of CLIA's audited financial statements, please call 902-892-0853 or 1-800-240-9798.

## Charitable Registration Number

#118870757RR0001

## Contact Information



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# Community Legal Information Association of Prince Edward Island



Community Youth Justice Camp, 2017

## Annual Report 2017 - 2018

[www.cliapei.ca](http://www.cliapei.ca)

## Board of Directors

	President: Warren Banks	Vice-President: Peter Ghiz	
	Treasurer: Blair Corkum	Secretary: Olive Bryanton	
Members:	Paul Bender	Sheri Bernard	Cathy Chaisson
	Jeff Collins	Lisa Dollar	Darrell Gallant
	Sr. Norma Gallant	Bethany Knox	Pamela Large Moran
	Jenny Mason	Jonathan Matters	Rachael Mella
	Michael Ramsay	Sarah Stewart-Jackson	
	Michael Zimmerman		

## Staff

Executive Director: David Daughton      Program Coordinator: Kelly Robinson

Public Legal Education & Information Officers: Eliza MacLauchlan  
Matt MacDonald

## Project & Support Staff

Students & Interns: Alex Watts    Lei Miao    Ingrid Forrester Wendt  
Sergio Olvera    Nora Gajodi    Rebecca Cole  
Maikayla MacPhail

Bookkeeper: Velma Ryan

## Contract & Volunteer Workers

Program Consultants: Darcie Lanthier, John Kelesi, Anne Nicholson,  
Dmitri Zhukalin

Volunteers:	Ahmed El Deeb	Al Rad	Ann Sherman
	Bassel Malke	Bing Yiao	Brandon Forbes
	Chenchen Yu	Chera-Lee Gomez	Chérine Stevula
	Cindy Cameron	Colleen MacQuarrie	Cristina Morales
	Cynthia Hickox	Daniel Boudreau	Diego Planells
	Emily Campbell	Farahnaz Rezaei	Farnaz Sedighi
	Fereshteh Shaer	Hongwei Piao	Isabelle Dasylva-Gill
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	Laila Hawker	Lei Miao	Lyndsay MacDonald
	Mamie McGinn	Maud Houchane	Meghan Hughes
	Neil Robinson	Nick Maros	Nick Peardon
	Ngọc Võ Lam	Paola Soto	Richard Han
	Rosette Bobo	Sergio Olvera	Shirley Li
	Sobia Ali Faisal	Stella Wang	Stephen Li
	Susan Robinson	Terry MacPherson	Tri Nguyen
	Wen Zeng	Xiaohong Sun	

## CLIA is Funded by

Department of Justice Canada	Law Foundation of PEI
Law Society of PEI	Individual donations and memberships
Justice & Public Safety PEI (in-kind)	

## Project and other Funding was received from

Canada Summer Jobs	Campbell Lea
Charlottetown Massage Therapy	Interministerial Women's Secretariat
Justice and Public Safety	Law Foundation of Ontario
Lecky Quinn Law	MCPEI Employment Placement
Pat Robinson (Plum Puddings)	Peter C Ghiz Law
Programme PERCÉ	Rotary Club of Hillsborough
SkillsPEI	Rotary Club of Charlottetown Royalty
Stewart McKelvey	UPSE
PLEAC/ACEIJ	Schulich School of Law Community Service Project

## President's Report

After over three years as CLIA's President, I am stepping down. It seems appropriate to have a new President take over now that we also have a new Executive Director in place. When I took on this role, I was struck by the commitment of my fellow directors in helping to make justice more understandable and accessible to Islanders, and by the resourcefulness and dedication of CLIA's staff. That initial impression has been reinforced over my term in office. I particularly want to thank our outgoing Executive Director, David Daughton, for his skillful leadership and guidance and for his personal commitment to CLIA. I am also delighted to welcome our new Executive Director, Ellen Mullally. I am confident that CLIA will continue to thrive under her leadership.

The Annual Report details many of the impressive results that our small and thrifty organization has chalked up over the past fiscal year. CLIA accomplishes a phenomenal amount in spite of its limited resources. Our success stems from a team effort that involved many partners, from funders and donors, to community volunteers, supportive agencies, the legal community and our staff. It has been a good year and I thank all of my colleagues on the Board for their support.

Respectfully submitted, Warren Banks

## Executive Director Report

Now that CLIA has turned 33 years old, we should be detecting signs of maturity! Our 2017-2018 fiscal year was governed by new and improved bylaws, so we can make better decisions. Perhaps "middle-aged spread" has begun, as our Board hit its maximum membership size of 19 directors. However, we remain reasonably agile and flexible, in part due to success with involving youth and newcomers. We should all be proud of CLIA's continued excellence in client service, and I am especially proud of the great strides made in diversifying the languages of our key resource materials. Although many fine project proposals were submitted (often at the invitation of funding agencies) few were funded. That made for a challenging year financially, but I'm pleased – although conflicted – to report that DIY Uncontested Divorce Kit revenue hit an all-time high. 2017-2018 was also a year in which the long-nascent Community Sector Network made major progress. The groundwork laid by the late Steve McQuaid, and others, looks set to flourish. All in all, CLIA is in good shape and poised to enjoy what I hope will be the organization's "peak earning years"!

The biggest change for me, was the decision to give up my role as Executive Director. I love CLIA's work and the people who make it possible (Board, staff, volunteers, and our many partners and allies). Yet, after almost seven years with my life revolving around CLIA, it is time for me to "hand the baton" to a new Executive Director; I am happy that Ellen Mullally has agreed to take on the next leg. There is so much to celebrate, and so much to say...so let's keep it short and have more time for celebration. Not a day goes by at CLIA without our helping people who don't know where else to turn. The work is demanding, and it could not be done without the dedication of CLIA staff and the commitment of the many individuals and organizations who share their expertise in facilitating access to justice. My thanks and gratitude go out to one and all.

Respectfully submitted, David Daughton



CLIA welcomes a new Executive Director, Ellen Mullally, and says thank you to outgoing E.D., David Daughton. L-R: Ellen Mullally, Kelly Robinson, Eliza MacLauchlan, Emma Chilton, Alexander Watts, David Daughton.

## Ellen Mullally

Ellen Mullally is a Facilitator, Researcher, Educator and Volunteer. She has extensive experience working in the non-profit sector, both as a staff member and as a Board member. Most recently, Ellen has worked as an Employment Counsellor with the PEI Association for Newcomers to Canada and as a Consultant with the Canadian Career Development Foundation. Ellen completed a Bachelor of Arts degree (St. Thomas University), a Bachelor of Education degree (University of Toronto) and a Certificate in Conflict Resolution (UPEI). Ellen is fluently bilingual in French and English and is an avid volunteer. Ellen lives in Charlottetown with her husband Robert Pendergast and their daughter Béatrice.

## Core Programs

**Inquiries** – We assisted 3,900 clients via telephone, walk-in, outreach, and by digital means. Family law constituted 42% of client inquiries, while wills, powers of attorney and health care decisions were 18% of our inquiries. Three of our staff are Commissioners for Affidavits and assisted 13 clients. 62% of clients contacted us by phone, 15% visited our office, and 23% contacted us via e-mail, outreach, or the web.

**Lawyer Referral Service (LRS)** – Through this service, clients receive a legal consultation at a modest fee (up to 45 minutes for \$25 + tax). In 2017/2018, we issued 910 lawyer referrals. This service is made possible by the generous collaboration of Island lawyers.

**Website** – During the last fiscal year, 104,510 people visited our website 174,285 times. During those visits, they downloaded 255,521 publications. The CLIA titles accessed the most often were *Moving to a Community Care Facility or Nursing Home*, *What do I Include in a Separation Agreement?*, *A Guide to Buying Property on PEI*, and *Renting on PEI*.

**Social Media** – 522 followers on Facebook and 294 followers on Twitter.

## Publications

In 2017-18, we distributed 10,001 paper publications. When combined with downloaded resources, clients received a total of 265,522 publications. Of these, 20,914 were French publications and 4,724 were in non-official languages. The most popular titles in hard copy were *Medical Assistance in Dying on PEI*, *Wills*, and *Powers of Attorney*. New publications in 2017/18:

- *Medical Assistance in Dying on PEI / Aide médicale à mourir à l'Î.P.É.*
- *Renting on PEI / La location à l'Î.P.É. / 爱岛租赁须知*
- *Sexual Crimes / Crimes de nature sexuelle*