

Acting as a Resource to the Community

CLIA provides legal information, education and resources to the community through presentations, workshops and symposia. In the course of the fiscal year, we did 44 presentations to 644 people, as well as having staff members with displays at the Teachers Federation AGM, the Senior Citizens' Federation AGM, the Summerside Tax Centre Wellness Expo, and various other well-attended events. These activities elicited much positive feedback and several generous donations.

Community Partnerships and Committees

CLIA participates in many networks, committees and partnerships in the community. These include:

- 26th Atlantic Crime Prevention Conference (Local Organizing Committee)
- Victim Services Advisory Committee
- PEI Child Sexual Abuse Advisory Committee (Treasurer)
- PEI Rape and Sexual Assault Centre (Vice President)
- PEI Human Trafficking Committee
- PEI Literacy Alliance
- Atlantic Community Safety Association (Secretary)
- Public Legal Education Association of Canada (Board member)
- Law Foundation of PEI
- Law Society of PEI
- Charlottetown Chamber of Commerce
- PEI Business Women's Association
- PEI Advisory Council on the Status of Women (Council member)
- Mi'Kmaq Confederacy of PEI, Aboriginal Justice Program
- PEI Association for Newcomers to Canada
- Premier's Action Committee on Family Violence Prevention
- PEI Human Rights Commission
- Native Council of PEI
- PEI Senior Citizens' Federation
- PEI Seniors' Secretariat
- Seniors Safety Program
- PEI Interministerial Women's Secretariat
- PEI People First
- PEI Citizen Advocacy
- CoopZone Legal Network (Chair)
- PEI Family Violence Prevention Services
- RCMP and municipal police services across PEI
- Justice Options for Women
- Corkum & Arsenault, Chartered Accountants
- Le Groupe consultatif communautaire Évangéline
- Department of Transportation and Infrastructure Renewal
- National Collaborating Centre for Determinants of Health
- Canada and China International Business Newspaper

Clearly, community development is a big part of the work we do. Our partnerships broaden and deepen each year. Through these alliances, we continue to work in the areas of family violence prevention, services to victims of crime and crime prevention, as well as in the broader fields of health promotion and harm reduction.

Projects

New Horizons for Seniors - Aboriginal Materials – This was a one-year project that consisted of workshops with elders and youth at Abegweit First Nation, Lennox Island First Nation and Native Council of PEI. Discussions were held about abuse of older adults and information needed by Aboriginal seniors. The resulting booklet is “Planning Ahead, Staying Safe – A Guide for Aboriginal Seniors on PEI”.

Child Advocate Workshop – CLIA brought in an experienced Child Advocate lawyer from Ontario and put on a workshop for professionals and service providers about child advocacy. This was one recommendation from the Think Tank on Access to Family Justice held the previous year.

Best Interests of the Children in Custody and Access – CLIA developed a 2 session course that was piloted in October 2011. Feedback was very positive. The PEI Law Foundation funded the course for 6 months and the United Way of PEI has funded it for a further 3 years. Volunteer family lawyers deliver the course content to registered participants every month except for July and August.

Lawyer Referral Service Outreach – Our summer intern, Parker Deighan, visited all law firms in PEI and “rounded up” several new names for the Lawyer Referral Service.

Farsi video on Healthy Relationships – this video is in the final stages of production and will be on our website when complete.

Respectful Relationships 2.0 – CLIA engaged with schools in order to consult young women and men to gather ideas for producing a peer-to-peer healthy relationship toolkit to share with both Senior and Intermediate High School age students. The youth provided input on content dealing with harm reduction and safety from exploitation in social media. We managed to rework all of our Youth Justice information and have it reviewed and approved by the federal Department of Justice while simultaneously creating CLIA's new youth-focused, mobile device friendly website to showcase healthy relationship choices.

Financial Information

To obtain a copy of CLIA's audited financial statements, please call 902-892-0853 or 1-800-240-9798.

Charitable Registration Number

#118870757RR0001



CLIA Board of Directors, 2012.



Community Legal Information Association of Prince Edward Island



Patricia Robinson raised \$4,000 for CLIA through her plum pudding sales. She is shown here presenting the cheque to David Daughton.

Annual Report 2012 - 2013

www.cliapei.ca

Board of Directors

President:	Sgt. Barry Arsenault	
Vice-President:	Sarah Stewart Jackson	
Treasurer:	Blair Corkum	
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Ex-officio members:	Samantha Skakun, Joanne MacKinnon	

Staff

Executive Director:	David Daughton
Program Coordinator:	Kelly Robinson
Office Assistant:	Noreen MacInnis

Project & Support Staff

Best Interests of the Children:	Richelle Greathouse
Summer Student:	Parker Deighan
Chamber of Commerce Intern:	Arash Yazdanjoo
Bookkeeper:	Velma Ryan

Contract & Volunteer Workers

Program Consultant:	Donna Langille
Community Presenter:	Ann Sherman
Aboriginal Outreach:	Stephanie Douglas
Farsi Video Consultant:	Farahnaz Rezaei
Farsi Video Consultant:	Adrian Shojaei
Poster Placement:	Chris Head

CLIA is funded by

Department of Justice Canada	Law Foundation of PEI
Law Society of PEI	Individual donations and memberships

Generous in-kind support is provided by the PEI Department of Environment, Labour and Justice

Project and other funding was received from

Charlottetown Chamber of Commerce
United Way of PEI
New Horizons for Seniors Program, Human Resources and Skills Development Canada
PEI Seniors Secretariat
Skills PEI
Premier's Action Committee on Family Violence Prevention
Interministerial Women's Secretariat
Partners for Community Safety Youth Engagement Project
Literacy Alliance of PEI
CoopZone Legal Network

President's Report

As President of CLIA, I want to thank the staff and Board for all their efforts in a challenging year. Core funding confirmation was late in arriving so budgets changed several times throughout the year. It was not until the fall that we knew we had enough money to keep the doors open. Then, we learned that the organization was going to be moved to new quarters after 25 years in the Sullivan Building. Negotiations with the province about CLIA's needs in a new location took a lot of time and energy. Circumstances were difficult in what has been a very busy year with CLIA's services much in demand.

Nonetheless, everyone persevered and staff has served 50% more clients with more materials than ever before. The fact remains, though, that CLIA is understaffed for the work it has to do and needs more resources to do some of the other things it would like to do.

David Daughton has done an admirable job of "steering the ship" through tumultuous seas and I thank him for that. Staff is to be congratulated, as well, for the efforts they put into the organization and the loyalty they showed when the future was so uncertain. The commitment of Board members was crucial and much appreciated as well.

We look forward to a busy year ahead in our new location.

Respectfully submitted, Sgt. Barry Arsenault

Executive Director Report

My first full year as Executive Director was spent adjusting to CLIA's organizational rhythms, implementing some minor changes (such as on-line sales), and also getting ready for the major changes necessitated by our relocation to a smaller space.

The precarious financial situation for the first several months of the fiscal year required some unwelcome reductions in staffing – including a reduction in my own paid hours – but the federal Justice Partnership and Innovation funding eventually resumed and we breathed a sigh of relief. When our major revenue was still uncertain, we submitted proposals for all manner of minor projects, many of which were successful. This was a bit of a "two-edged sword" as the amounts of work involved often taxed the capacity of our very small (yet mighty) staff. Although I have done my best to ensure that all of the required tasks are accomplished in a calm and collaborative fashion, I have definitely been pondering the need to adjust our operations so that we do not spread ourselves even more thinly.

As the demand for accessible legal information continues to grow, both in numbers of clients and in the diversity and complexity of their inquiries, CLIA will need to adapt. Succession strategies are an issue in many enterprises these days, and CLIA also needs to look at tomorrow's staffing needs today. We have amazing skills and experience on our team and I have approached UPEI's co-op program to explore how we may be able to share some of CLIA's accumulated expertise through a focused and sustainable training program that will create a steady flow of part-time staff to ensure both continuity and innovation as we move toward CLIA's fourth decade.

CLIA does important work and it's an honour to be part of a team effort that includes so many dedicated and community-minded volunteers and supporters.

Respectfully submitted, David Daughton

Core Programs

Inquiries – Last year we received over 3,000 inquiries via telephone, walk-in, e-mail and during the course of workshops and presentations. This is an increase of more than 50% over previous years. Most inquiries involved family law but many were in the areas of estates, criminal, family violence, civil litigation and issues related to seniors (wills, power of attorney, nursing homes, etc.). Many more than previous years were newcomers and some were helped using Google's translator.

Lawyer Referral Service – Last year we provided over 1,200 referrals, an increase from the previous year. The area of family law is still in crisis with not enough lawyers in Charlottetown and Summerside willing to accept referrals in this area. Some lawyers have been putting limitations on how many referrals they want and letting us know when they are not available, which is helpful to us. Thank you to all our volunteer lawyers!

Website – We had 19,036 distinct visitors to our website who visited 35,117 times and downloaded 45,086 pieces of information. This is an increase in every area from the previous year.

Facebook and Twitter – 141 people liked us on Facebook; we have 92 followers on Twitter; our videos were viewed 142 times on YouTube.

Publications

We produced several new publications this year and others were revised.

- Being Safer: A Guide for Women with Intellectual Challenges is new.
- Making Your Will and Making Your Will Workbook were amalgamated into one pamphlet.
- A Parenting Plan for Parents on PEI is new.
- A Mandarin section was added to our Publications tab on the website, and currently offers translations of "Court Orders", "Wills" and "Renting a Home".
- CLIA's Organizational brochure was also translated into Farsi and Mandarin.
- A Guide to the Courts in PEI was extensively revised.

Several others are in development, such as "Becoming A Parent" for first-time parents, a booklet for Aboriginal seniors in planning ahead and 2 new pamphlets on youth justice to reflect recent changes to the *Youth Criminal Justice Act (YCJA)*.

In this past year, 17,539 publications were distributed in hard copy and 45,086 were downloaded from our website, for a total distribution of 62,625 publications. Of these, 7,915 were in French.